Please type a plus sign (+) inside this box +

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

## UTILITY **PATENT APPLICATION TRANSMITTAL**

Attorney Docket No.		MS303530.1 / MSFTP471US			
First Inventor		Eric J. Horvitz			
Title	IDEAL TRANSFER OF CALL HANDLING				
Express Mail Label No.		o. EV330020951US			

(Only for new nonprovisional applications under 37 CFR 1.53(b))

APPLICAT	ION ELEMENTS	400				ner for Patents -	
See MPEP chapter 600 concerning utility patent application contents.				Patent Apshington, [			
2. (Submit an original and a du Applicant claims sm See 37 CFR 1.27.  Specification	nall entity status.		CD-ROM or CD-R in duplicate, large table or Computer Program (Appendix)  8. Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary)  Computer Readable Form (CRF)				
- Statement Regar - Reference to sequence or a computer processing of the Brief Summary of the Brief Description - Detailed Description - Claim(s) - Abstract of the Description - Claim(s) - Abstract of the Description - When Declaration - Abstract of the Description - Abstrac	interforth below)  If the invention to Related Applications reding Fed sponsored R & D reding Fed spon	c. <sup>,</sup> [	i. CD-ROM ii. paper Statements verify CCOMPANYING Assignment Paper 37 CFR 3.73(b) S (when there is an English Translation Information Disclot Statement (IDS)/F Preliminary Amer Return Receipt P (Should be specification R (b)(2)(B)(i). Applie	E Listing on or CD-R (2 ing identity APPLIC is (cover statement assignee) on Docume osure PTO-1449 idment costcard (Mically itemiz Priority Dois claimed) equest unce	copies of about of about of a peet &  PEP 5 zed) cumen	ove copies  IN PARTS  document(s)) Power of Attorney  oplicable) Copies of IDS Citations  03)  ot(s) U.S.C. 122	
6. Application Data Sheet. See 37 CFR 1.76			or its equivalent.  17. Other: Express Mail Certificate				
18. If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in a preliminary amendment, or in an Application Data Sheet under 37 CFR 1.76:  Continuation  Divisional  Continuation-In-part (CIP)  of prior application No.:  Prior application information:  Examiner  Group Art Unit:  For CONTINUATION OR DIVISIONAL APPS only: The entire disciosure of the prior application, from which an oath or declaration is supplied under Box 5b, is considered a part of the disciosure of the accompanying continuation or divisional application and is hereby incorporated by reference. The incorporation can only be relied upon when a portion has been inadvertently omitted from the submitted application parts.							
The meorporation <u>can only</u> be t	19. CORRESPON			pproducti p			
Customer Number or Bar Code Label							
Name	27195						
Address City	PATENT TRADEMARK	OFFICE State		Zip C	Code		
Country	7	elephone		Fa			
Name (Print/Type)	Himanshu S. Amin	Rea	istration No. (Attorne	ey/Agent)		40,894	
Signature	7 regionalien riegionalien rieg				une 30, 2003		

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Box Patent Application, Washington, DC 20231.

06/30/0

PTO/SB/17 (01-03)
Approved for use through 04/30/2003. OMB 0651-0032
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE
Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

## FEE TRANSMITTAL for FY 2003

Effective 01/01/2003. Patent fees are subject to annual revision.

Applicant claims small entity status. See 37 CFR 1.27

TOTAL AMOUNT OF PAYMENT (\$) 1,096.00

spond to a collection of info	ormation unless it displays a valid OMB control number.				
Complete if Known					
Application Number					
Filing Date	Herewith				
First Named Inventor	Eric J. Horvitz				
Examiner Name					
Art Unit					
Attorney Docket No.	MS303530.1 / MSFTP471US				

Check Credit card Money Order None Deposit Account:  Deposit For 1062  Check Credit card Money Order None Start St	
Deposit Account:    Large Entity   Small Entity	
Peoposit Fee Fee Fee Fee Fee Fee Description	
	aid_
Account Number 50-1063 1051 130 2051 65 Surcharge - late filing fee or oath	
Deposit Account Amin & Turocy, LLP 1052 50 2052 25 Surcharge - late provisional filing fee or cover sheet	
Name The Commissioner is authorized to: (check all that apply)  1053 130 Non-English specification	
Charge fee(s) indicated below Credit any overpayments 1812 2,520 1812 2,520 For filing a request for ex parte reexamination	
Charge any additional fee(s) during the pendency of this application 1804 920* 1804 920* Requesting publication of SIR prior to	
Charge fee(s) indicated below, except for the filing fee to the above-identified deposit account.  1805 1,840* 1805 1,840* Requesting publication of SIR after Examiner action	
FEE CALCULATION 1251 110 2251 55 Extension for reply within first month	l
1. BASIC FILING FEE 1252 410 2252 205 Extension for reply within second month	
Large Entity Small Entity 1253 930 2253 465 Extension for reply within third month	
Fee Fee Fee Fee Description Fee Paid 1254 1,450 2254 725 Extension for reply within fourth month	
1004 750 2004 275 Living Sing 450 1255 1970 2255 985 Extension for reply within fifth month	
1002 330 2002 165 Design filing fee 750.00 1401 320 2401 160 Notice of Appeal	
1003 520 2003 260 Plant filing fee 1402 320 2402 160 Filing a brief in support of an appeal	
1004 750 2004 375 Reissue filing fee 1403 280 2403 140 Request for oral hearing	
1005 160 2005 80 Provisional filing fee 1451 1,510 1451 1,510 Petition to institute a public use proceeding	
SUBTOTAL (1) (\$) 750.00   1452   110   2452   55 Petition to revive - unavoidable	
2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE	
Fee from 1501 1,300 2501 650 Utility issue fee (or reissue)	
Extra Claims below Fee Pald 1502 470 2502 235 Design issue fee  Total Claims 37 201 = 17 x 18.00 = 306.00 4503 630 345 Plant layer fee	
Independent 3 24 T 0 X 84 00 0 0 00	
Claims 1460 130 Petitions to the Commissioner Multiple Dependent	
Large Entity   Small Entity   Small Entity   1806   180   1806   180   1806   180   1806   180   1806   180   1806   180   1806   180   1806   180   1806   180   1806   180   1806   180   1806   180   1806   180   1806	-
Fee Fee Fee Fee Fee Fee Pergription	
Code (\$) Code (\$)  Code (\$)  Recording each patent assignment per property (times number of properties)  Code (\$)  Code (\$)  Recording each patent assignment per property (times number of properties)	)
1202 18 2202 9 Claims in excess of 20 1201 84 2201 42 Independent claims in excess of 3  1809 750 2809 375 Filing a submission after final rejection (37 CFR 1.129(a))	
1203 280 2203 140 Multiple dependent claim, if not paid 1810 750 2810 375 For each additional invention to be	
1204 84 2204 42 ** Reissue independent claims examined (37 CFR 1.129(b))	$\dashv$
over original patent 1801 750 2801 375 Request for Continued Examination (RCE)	
1205 18 2205 9 ** Reissue claims in excess of 20 1802 900 Request for expedited examination and over original patent of a design application	
SUBTOTAL (2) (\$) 306.00 Other fee (specify)	
**or number previously paid, if greater; For Reissues, see above state of the substitution of the substitu	

SUBMITTED BY

(Complete (if applicable)

Name (Print/Type)

Himanshu S. Amin

Registration No. (Attorney/Agent)

Alo,894

Telephone 216-696-8730

Date

June 30, 2003

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

This collection of information is required by 37 CFR 1.17 and 1.27. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, Washington, DC 20231.